



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Serge Ioffe, et al.Application No.: 09/943,903Filing Date: August 30, 2001For: Method and System for Distributing  
Messages To AgentsExaminer: PWU, Jeffrey C.Art Unit: 2143

## FIRST CLASS CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

I hereby certify that this correspondence is being deposited with the  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450AMENDMENT AND RESPONSE TO OFFICE ACTION

Examiner:

In response to the Office Action mailed November 17, 2004, please enter the  
following amendments and consider the following remarks.Authorization is hereby given to charge our Deposit Account No. 02-2666 for any  
charges that may be due. If an extension is required, Applicant hereby requests such  
extension.

02/24/2005 EHAILE1 00000007 09943903

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